



Hackers know how to use phones too.

They **impersonate others**
and attempt to gain your trust.

It's called **Social Engineering**
and it **happens every day.**

Know who you are talking to.

**When in doubt
always ask for:**

- 1. Callback Number**
- 2. Full Name**
- 3. Supervisor's Name**

**"When you're on
the phone you're
on the front line"**